

UPPER CUMBERLAND FEDERAL CREDIT UNION

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Highlights of the 87th Annual Meeting - March 29th, 2022

After two years of virtual meetings, we were finally able to meet in person again for our 87th UCFCU Annual Meeting at the Cumberland County Community Complex. It was an absolute pleasure to see all of those who attended. (Approx. 150 Members) During the meeting, Hershel Murner and Jay Wood were elected by acclamation to each serve a two-year term on the Upper Cumberland FCU Board of Directors. It was also announced that Upper Cumberland FCU will be going through a computer system upgrade later in the year. This update will bring new products and services to better serve our members. More details will be provided as we get closer to the upgrade in October.

Every three months the credit union employees vote for their choice of Employee of the Quarter. They look for the following qualities:

- Helps co-workers when needed.
- Shows compassion for the members and offers a helping hand.
- Always willing to step up to any tasks.
- Demonstrates leadership qualities every day.

The Employee of the Quarter nominations were: Angela Conatser and Mary Reagan – tied for the 1st quarter, Amy Beasley and Jade Turner tied for the 2nd quarter, Melissa Hedgecoth – 3rd quarter, and Jacob Nealey – 4th quarter.

The management team selects one person out of the quarterly winners to be the Employee of the year. This year Mary Reagan was selected by the management team as Employee of the Year - 2021. Mary also earned an extra day of vacation for being selected. Mary can multi-task like a super hero all day long and is always wearing a smile. She is very organized and always treats every member and co-worker with kindness.

Each year the Chief Executive Officer, Denise Cooper, selects one employee to receive the Distinguished Service Award and an extra day of vacation. This year's winner of the award was Melissa Hedgecoth. Melissa is very efficient at her job and is always our super star by taking care of crucial daily projects. Melissa knows almost every member on a first name basis and treats members like family.

This year's Annual Meeting was beautifully decorated in vibrant shades of lime green and turquoise. BBQ and cake were served to all of those in attendance. At the close of the meeting, we had the opportunity to give away some lovely floral arrangements and \$1500 in cash prizes.



Mary & Denise



Melissa & Denise



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President's Message

UCFCU has provided either monetary support or provided a UCFCU employee to help various organizations such as: United Fund, high school programs, JROTC, or Tennessee College of Applied Technology (TCAT). UCFCU has also provided financial education to several high school and TCAT students.

This year UCFCU wanted to sponsor a fun event that brings the whole Upper Cumberland region together (the Upper Cumberland Big Foot Festival). There is nothing better than a fall festival that is filled with good music, food from various food trucks, approximately 90 vendors setting up, and a warm community spirit to bring people together.

The Upper Cumberland Big Foot Festival will be contributing a substantial amount of the proceeds of the event to a local non-profit, Creative Compassion, Inc.. Creative Compassion uses their knowledge in home building, home repair and loan packaging to aid clients in becoming homeowners. Creative Compassion has previously built homes in Putnam, Fentress, Overton and Cumberland County.

We hope our members join us at the Upper Cumberland Big Foot Festival to support a great non-profit organization and to have some fun. The event will be at the Cumberland County Community Complex from 9:00 - 6:00 pm CST on Saturday, October 15, 2022!

- Denise E. Cooper

Some of our many cash prize winners!



SAVE THE DATE
- OCTOBER 2022 -

**Upper Cumberland FCU
System Upgrade**

ATTENTION MEMBERS: UCFCU will undergo a computer system upgrade **October 1-3, 2022**. Upper Cumberland FCU will be **CLOSED** Saturday, October 1, 2022. We expect to **REOPEN** at 12:00PM CST on Monday, October 3, 2022.

More details will be provided closer to time.

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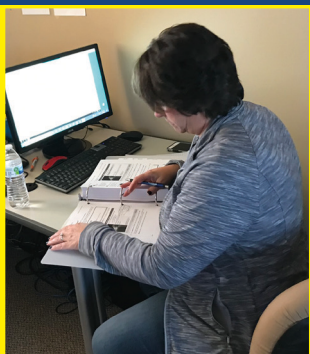
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UCFCU Staff prepares for computer system upgrade (Oct 1st - 3rd)

We are excited to announce that we will undergo a system upgrade in October to better serve our members. This upgrade will also include many enhancements and new features for members and staff!

Over the next few months, we will be providing members information about the system upgrade via mail, e-mail, and social media. We will also be posting updates on our website (www.ucfcu.org).

Thank you for your membership!

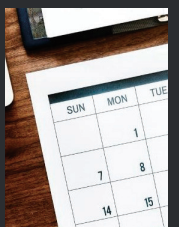


We Love Our Community

We were proud to present the Y.A.I. Track Team (Jamestown, TN) with a donation of \$250. David (pictured right) also had the opportunity to speak to the Y.A.I. Economics class about personal finance.

Upcoming Federal Holiday Closings

July 4th - Independence Day
September 5th - Labor Day
October 10th - Columbus Day
November 11th - Veteran's Day



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